

# COVID-19 Policy

**APPROVED BY:** Helen Herridge

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**NEXT REVIEW DATE:** 17/09/2021

UK Guardians and Educamps

Our COVID-19 secure booking policy means that if, within the 14 days prior to arrival, your children cannot travel to their UK Guardians or Educamps programme due to COVID illness or restrictions, we will make alternative arrangements for your holiday or refund the monies paid.

Our guarantee will apply in the event of:

- A national or local lockdown (in the area of the holiday) that prevents your child attending their holiday.
- Self-isolation, as dictated by government guidance, where your child or a member of your family is symptomatic, is diagnosed, or if you are required to isolate by track and trace.

We will guarantee that:

- If a local lockdown is in effect at the centre, we will firstly work with you to move your booking to another date at no extra cost.
- If a change of date is not a viable option and we are not able to arrive at a suitable alternative arrangement, then we will refund all monies paid for your holiday booking

What we require from you (at least one of the below):

- Information from the NHS Covid-19 app or the home country equivalent showing that your child/a member of your family has been requested to self-isolate
- A doctor's letter
- A letter from school
- A positive Covid-19 test result

UK Guardians and Educamps has put in place what we believe to be a robust set of policies around ensuring the camps and all who are in attendance both staff and children are as safe as possible during the covid-19 pandemic. If you see anything which raises concern, please flag it with us immediately. Further details can be found both on our booking confirmation However, by sending your children

to any of our activities you are acknowledging that we cannot be held responsible for your child or any family member contracting Covid-19.